



GUILFORD COUNTY CONTINUUM OF CARE

Working to End Homelessness in Guilford County

Guilford County Continuum of Care Membership Meeting March 12, 2020 – 9:30am – 11:00am

MEMBERS PRESENT: Central Carolina Health Network (Donna Hodges), City of High Point (Michelle McNair), Family Service of the Piedmont (Becky Hunt), Greensboro Housing Authority (Annette Harris, Tamera Fewell), Greensboro Police Dept. (John Thompson) Greensboro Urban Ministry (Mark Sumerford), Guilford Family Justice Center (Heather Magill), Hadassah (Claretta Witherspoon), High Point University (Dr. Pamela Palmer), Open Door Ministries (Tonya Clinard, Beth Waters), Partners Ending Homelessness (Debbie Bailey, Rebekah Dobbins, Brian Hahne), Salvation Army of Greensboro (Leroy Wilson), Salvation Army of High Point (Twanna Craft), The Servant Center (Shanna Reece), Welfare Reform Liaison Project (Bernita Sims), West End Ministries (Brad Bowers), Women's Resource Center (Chewan Moore), Youth Focus (Sarah Roethlinger), YWCA of Greensboro (Lindy Garnette).

VISITORS: High Point Police Department (Jeff Boyd, Matt Truitt), ACTS Ministries (Dan Hodgson), Goodwill (Jessica Schultz), Salisbury VA Medical Center (Kecia Robinson), Black and Associates (Shavonne Rogers), High Point Fire Department (Deputy Chief Brian Evans), GUM/16 cent (Rhonda Sawyer), Interactive Resource Center (Bennita Curtain), Cone Health (Brooks McKinney).

I. Welcome and Introductions – 9:35 a.m. Meeting called to order.

II. Review and Approve Minutes – February 13, 2020 – Minutes were approved.

1. 2020 meeting dates - Apr 9, May 14, June 11, July 9, Aug 13, Sept 10, Oct 8, Nov 12, Dec 10
2. Dr. Palmer stated that a new item to the agenda will be thoughts/discussion on the coronavirus. There was discussion regarding how our next meeting should take place as well as the scheduled training. The group decided to not cancel the meeting but to communicate before hand how the meeting would take place. The training will be postponed/rescheduled as needed. Comments from membership on this discussion included:
 - a. Shanna asked what is in place at shelters
 - b. Lindy stated she wanted to seek advice from the Health Department vs the Board for protocols
 - c. West End Ministries stated they had reached out to the Health Department and the Hospital; hospitals are not through with all of their training protocols
 - d. Brooks Ann (Cone Health) discussed the CoC releasing a sanitation plan to shelters and a webinar hosted by National Health Care for Homeless on March 20, 12:30 p.m. that would have resources for protocols, sanitation, etc. Also, that the CDC is a good website; Rebekah Dobbins will share link and info via CoC newsletter

- e. Leroy Wilson (Salvation Army Greensboro) read statements saying that the CoCs should provide CoC sanitation guidelines provided by HUD to agencies

III. Membership Members

- A. Membership Committee – Bernita Sims stated there were no new members to review.

IV. Member Spotlight - Dr. Palmer

A. High Point Fire Department represented by Chief Evans spoke regarding the homeless in High Point; He stated 1 month ago they approached the City Council regarding 1 dozen or so homeless camps, and they generally receive 50-100 calls per year regarding fires, overdoses, etc. They made a presentation to the council discussing the cycles of the issues. They would like a Day Shelter for the City of High Point to assist in deterring some of these calls. They discussed what could be done, the costs of proactive responses vs reactive responses. Chief Evans said they did present data regarding this. There was discussion that years ago High Point looked at various possibilities but a lot of businesses, etc. did not want this in their back yard so to speak. There was also discussion that as HPU grows, it could cause Open Door to need a new space. Members discussed looking for a space that could provide both. Brian thanked Chief Evans for starting conversations.

V. Collaborative Applicant UPDATE – Brian Hahne

- A. HUD monitoring report completion – Brian stated that on February 5, 2020, Partners Ending Homelessness submitted our HUD documents. We will let the membership know when we receive feedback from HUD.

VI. HMIS UPDATE – Brian Hahne

- A. Committee Chair – Scott Jones- not present; no update
- B. Written Standards and Reporting Format – Debbie Bailey provided a report update on Unsheltered/Written Standards, and a Built for Zero update
 - a. Unsheltered on Point In Time Count night – Greensboro 93 (19 females); High Point 90 (32 females)
 - b. She thanked Dan Hodgen, Marcus Hyde, Shawn Johnson, Dan Knott, Jon Lowder, Ameri-corps PEH, and her daughter for their work; they were out till 1:30 a.m. and visited 35 camps – some camps were empty; not sure why
 - c. Brooks Ann asked regarding numbers for chronic and vets- about how to get accurate numbers reported; they are working to get volunteers to pass names along to Coordinated Assessment teams; Debbie stated if homeless individuals don't qualify for specific services, there isn't always a 'warm handoff' to a next step

VII. Coordinated Entry Lead UPDATE –

- A. Committee Report – Shanna Reece stated they met yesterday and discussed the timeline and staff; Debbie stated the data element changes would take effect in April regarding Coordinated Entry Assessments for beta testing. She stated they are working on Marketing developing and to have a model/draft for the next meeting – with phone # for after hours; have committee approve then present to the whole group; PEH – getting info out there via flyers/brochures
- B. Staffing – we 21 resumes; planning interviews at the end of March; stated we were posting the Housing Support Specialist on Monday and we will post training dates
- C. Calendar of Training – discussed; we have a calendar for training, but some items are on hold due to not know the state of the coronavirus
- D. They discussed educating the public on city buses- is that costly? Educating heavily up front for the first couple of months, discussed talking to churches, food pantry/service organizations, posting on websites
- E. Brooks Ann McKinney stated she just returned from Spokane, WA where they have 75 points of contact for their Coordinated Entry, using the full SPDAT as well. She stated that they reach out to the lead agency; utilize social worker at hospitals that sent information directly to the lead; there was discussion about interacting with social workers at the hospital and how we address a lack of beds if we run into that problem

VIII. CoC Committee Reports

- A. Housing Resource Committee – Ramona Carl – not present
- B. Governance Committee – Thanena Wilson- not present due to a training – Sarah Roethlinger stated they were reviewing the Greivance Process, Appeals, and the Code of Contact – reach out to Thanena with any questions
- C. Advocacy and Public Relations Committee – Gattis Long – not present
- D. Membership Committee – Bernita Simms – no new members
- E. Nominating Committee – Thanena Wilson – no new information
- F. Strategic Planning Committee – Pamela Palmer – They are working on focus groups and interviews with community leaders – some members stated they would like to send Dr. Palmer ideas for different individuals in the community to interview – she asked they do so by March 23 for consideration. There was discussion that some Strategic Planning may be put on hold due to coronavirus protocols
- G. HMIS/Data Committee – Scott Jones – not present
- H. System Performance and Evaluation Committee – Thanena Wilson – Bernita Sims stated the SPEC committee met and was in the process of reviewing and revising SPEC forms for both the committee, CoC Board, and the CoC Membership to review for final approval
- I. Coordinated Entry – Shanna Reece – updated earlier
- J. Appeals Committee – as Needed

- K. Executive Committee – Pamela Palmer – in process; no new reports
- L. Youth Committee – Sarah Roethlinger

IX. Old Business / New Business

- A. High Point Resilience Convening – Bernita Sims stated that 1 year ago the High Point Resilience committee met and identified top 5 items- they are meeting to review these top 5 items and next steps; they are reviewing lack of resources, safety, etc. They are still looking for agencies and people to join – the meeting is on the 20th, but may not meet due to coronavirus
- B. Dr. Palmer reviewed the action items she heard discussed during the meeting:
 - 1. 1.National Health Care for Homeless Council (NHCHC) - Recommendation from Cone Health/Triad Health Network – Brooks Ann McKinney for CoC members to join webinar at the NHCHC website (nhchc.org) on March 20, 2020 at 12:30 p.m. – they are working in partnership with the CDC and HUD guidelines and it will be a very useful and informative webinar – Partners Ending Homelessness staff will communicate this information via the newsletter and the CoC website.
 - 2. CoC Sanitation Plan Best Practices – Dr. Palmer will work with the CoC Board to further examine Sanitation Plan Best Practices [per Salvation Army of Greensboro – Leroy Wilson] to pass along to CoC Membership.
 - 3. Day Center needed in High Point – This need generated discussion and concern. Partners Ending Homelessness - Brian Hahne and City of High Point - Michelle McNair will follow up regarding this item; they are meeting with City Managers next week.
 - 4. Men’s Shelter (location) – CoC Membership agreed - as High Point University grows/expands there is speculation around different location for the men’s shelter. Partners Ending Homelessness – Brian Hahne and City of High Point - Michelle McNair will follow up regarding this item; they are meeting with City Managers next week.
 - 5. Street Outreach Service - resolve gaps in street outreach services – Coordinated Entry Committee Chair, Shanna Reece volunteered the Committee do research/discuss this issue within our community. They will Working to End Homelessness in Guilford County GUILFORD COUNTY CONTINUUM OF CARE look at ways to outreach to those that come in contact with chronically homeless that are not on our lists in order to assure a link to services as needed.
 - 6. Strategic Planning – CoC Membership would like some additional names added to the interview process regarding Strategic Planning led by Nancy Hunter. Dr. Palmer asked that any additional names be emailed to pmurrill@highpoint.edu, by March 23, 2020, and she will work to get additional interviews conducted.

XI. 11:00 AM - Adjourn

Next CoC Board Meeting 3/18/20 and Membership Meeting 4/9/20 – See Website